

Scott Dombkowski

scottdombkowski.com

Work Experience

Zenda — Lead Designer (Product)

January 2020 to August 2024 — New York, NY

- Led design teams delivering human-centered solutions across enterprise projects. Delivered research decks, product design specs, and complex data visualizations for stakeholders spanning C-suite executives to development teams.
- Led concept development, user research, design, and early development of a SaaS collaboration platform that helps enterprises understand and transform their work processes.
- Drove product innovation in how users capture and understand their work processes, resulting in 16 provisional patents.
- Owned product roadmap and backlog while establishing design operations and scaling an internal design and development team from 2 part-time to 9 full-time members.
- Collaborated with fractional CTO to onboard and integrate external development resources.

Amazon — UX Design Intern

May 2018 to August 2018 — Seattle, WA

- Designed onboarding experience for a cost management platform that reduced learning curve and drove user adoption.
- Conducted usability studies and presented actionable recommendations to senior stakeholders.

Mapzen — User Experience Intern

June 2017 to August 2017 — New York, NY

- Redesigned and developed a developer-focused website for an open-source mapping platform, accelerating adoption through intuitive onboarding flows, comprehensive documentation, and interactive tools.

Canvass — Co-Founder

March 2016 to April 2017

- Built a location-based Q&A mobile application, owning the full front-end experience (design and development).

Whalespeak — Co-Founder

March 2014 to February 2016

- Built a social audio sharing mobile application, owning the full front-end experience (design and development).

Capital One — Design Technologist

August 2013 to May 2016 — Tysons Corner, VA

- Designed and developed data visualizations for the Retail Bank and Technology organizations to translate complex data into actionable insights and performance metrics.

Education

Carnegie Mellon University

MA in Design

May 2017

MDes in Design for Interactions

May 2019

James R. Swartz Entrepreneurial Fellow

Carnegie Mellon University

BS in Information Systems

December 2012

Minors in Business Administration and Engineering Studies

Thesis

Kinda Human: Enhancing Expression and Understanding in an Intimate Relationship Through Artificial Agents

August 2018 to May 2019

Explored how AI can enhance human expression and understanding in intimate relationships. Designed five prototypes exploring novel approaches to human-AI interaction that extended beyond efficiency, effectiveness, and productivity.

Tools

After Effects, Excel, Figma, Framer, Origami Studio, Premiere Pro, Tableau

Technologies

CSS, HTML, JavaScript, Ruby

Contact

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